Elective Course: User Experience

Title Elective Course: User Experience

Semester E2023

Master programme in

Computer Science / Digital Transformation

Type of activity

Course

Teaching language

English

Study regulation

Read about the Master Programme and find the Study Regulations at

REGISTRATION AND STUDY ADMINISTRATIVE

Registration

You register for activities through <u>stads selvbetjening</u> during the announced registration period, which you can see on the <u>Study administration homepage</u>.

When registering for courses, please be aware of the potential conflicts and overlaps between course and exam time and dates. The planning of course activities at Roskilde University is based on the recommended study programmes, which should not overlap. However, if you choose optional courses and/or study plans that goes beyond the recommended study programmes, an overlap of lectures or exam dates may occur depending on which courses you choose.

Number of participants

ECTS

Responsible for the activity

Niels Eiler Hagerup Helweg (<u>eiler@ruc.dk</u>) Nina Boulus-Rødje (<u>ninabr@ruc.dk</u>)

Head of study

Nina Boulus-Rødje (ninabr@ruc.dk)

Teachers

Study administration

IMT Registration & Exams (imt-exams@ruc.dk)

Exam code(s)

U60597

ACADEMIC CONTENT

Overall objective

The purpose of elective courses is to give the student opportunitities to specialize within a specific subject area, where the student acquires knowledge, skills and competences in order to translate theories, methods and solutions ideas into their own practice.

Detailed description of content

The course provides participants with knowledge and competences within the following domains:

- Analytical Approaches (e.g., the role of the user and characteristics of the use domain)
- Methodological Approaches (e.g., designing for interaction and design techniques)
- Assessment approaches (e.g., evaluating UX)
- UX in use domains (e.g., nudging, UI vs. UX, gamification, etc.) User experience design is much more than 'icing on the top of the cake' like adding colors, icons, and buttons to the (almost) finished software design. User experience design is about understanding user needs and requirements in the context of users' task environment, the technological possibilities, and the emotional impact of using a system, product, or service. Consequently, needs and requirements are discovered, elaborated, and revised during (software) development processes through three types of activities: analyses, design and evaluation. The development of innovative, useful, usable, and pleasing IT applications requires competence in a set of design and evaluation methods, and knowledge of analytical and conceptual models used for analysing and designing user experience when interacting with digital innovation.

Course material and Reading list

The course material will be made available via the course Moodle page.

Overall plan and expected work effort

Study effort: The course's 5 ECTS correspond to a total of 135 hours workload with: - 40 hours lectures and exercises, - 70 hours of preparation over a 10 week course period, and - 25 hours for the exam and preparation before the course period.

Format

Evaluation and feedback

Evaluation form to be filled out (anonymously) plus open discussion on the last course day.

Feedback will be continuously collected during the semester together with a final formal evaluation at the end of the course. During the course students will receive oral feedback from peers and teacher of their student presentations and the dialogue-based sessions will also provide guidance to and critical reflection on the students' learning outcome.

Programme

ASSESSMENT

Overall learning outcomes

After completing this course, students will be able to:

- demonstrate knowledge within a defined subject area.
- demonstrate an overall overview and understanding of the general principles behind the field's theory, methods and technological solutions.
- choose and apply appropriate methods and techniques relevant to the field to analyse, design and implement solutions
- work with it-related problems within their field, both individually and in groups.
- be proficient in new approaches within the subject area in a critical and systematic way and thereby independently take responsibility for their own professional development.

Form of examination

Individual oral exam based on a written product

The character limit of the written product is maximum48,000 characters, including spaces.

The character limits include the cover, table of contents, bibliography, figures and other illustrations, but exclude any appendices.

Time allowed for exam including time used for assessment: 20 minutes. The assessment is an overall assessment of the written product(s) and the subsequent oral examination.

Permitted support and preparation materials for the oral exam: All.

Assessment: 7-point grading scale. Moderation: Internal co-assessor.

Form of Reexamination

Samme som ordinær eksamen / same form as ordinary exam

Type of examination in special cases

Examination and assessment criteria

The exam will be assessed based on the extent to which the student is able to fulfil the following criteria: - Describe and explain different analytical and methodological approaches within the field of user design - Discuss and critically reflect upon the strengths and weaknesses of the different analytical and methodological approaches - Demonstrate knowledge of various assessment approaches and techniques related to usability and user experiences - Identify and apply relevant assessment approaches and techniques to different use domains

Exam code(s)

Exam code(s): U60597

Course days:

Hold: 1

User Experience (DIGIT)

time 14-09-2023 12:15 til

14-09-2023 16:00

location 10.1-025 - teorirum (32)

Teacher Nina Boulus-Rødje (ninabr@ruc.dk)

Niels Eiler Hagerup Helweg (eiler@ruc.dk)

User Experience (DIGIT)

time 21-09-2023 12:15 til

21-09-2023 16:00

location 10.1-025 - teorirum (32)

Teacher Nina Boulus-Rødje (ninabr@ruc.dk)

Niels Eiler Hagerup Helweg (eiler@ruc.dk)

User Experience (DIGIT)

time 28-09-2023 12:15 til

28-09-2023 16:00

location 10.1-025 - teorirum (32)

Teacher Niels Eiler Hagerup Helweg (eiler@ruc.dk)

Nina Boulus-Rødje (ninabr@ruc.dk)

User Experience (DIGIT)

time 05-10-2023 12:15 til

05-10-2023 16:00

location 10.1-025 - teorirum (32)

Teacher Nina Boulus-Rødje (ninabr@ruc.dk)

Niels Eiler Hagerup Helweg (eiler@ruc.dk)

User Experience (DIGIT)

time 12-10-2023 12:15 til

12-10-2023 16:00

location 10.1-025 - teorirum (32)

Teacher Nina Boulus-Rødje (ninabr@ruc.dk)

Niels Eiler Hagerup Helweg (eiler@ruc.dk)

User Experience (DIGIT)

time 19-10-2023 12:15 til

19-10-2023 16:00

location 10.1-025 - teorirum (32)

Teacher Niels Eiler Hagerup Helweg (eiler@ruc.dk)

Nina Boulus-Rødje (ninabr@ruc.dk)

User Experience (DIGIT)

time 26-10-2023 12:15 til

26-10-2023 16:00

location 04.0-031 - undervisningslokale (30)

Teacher Nina Boulus-Rødje (ninabr@ruc.dk)

Niels Eiler Hagerup Helweg (eiler@ruc.dk)

User Experience (DIGIT)

time 02-11-2023 12:15 til

02-11-2023 16:00

location 04.0-031 - undervisningslokale (30)

Teacher Niels Eiler Hagerup Helweg (eiler@ruc.dk)

Nina Boulus-Rødje (ninabr@ruc.dk)

User Experience (DIGIT)

time 09-11-2023 12:15 til

09-11-2023 16:00

location 10.1-025 - teorirum (32)

Teacher Niels Eiler Hagerup Helweg (eiler@ruc.dk)

Nina Boulus-Rødje (ninabr@ruc.dk)

User Experience (DIGIT)

time 16-11-2023 12:15 til

16-11-2023 16:00

location 10.1-025 - teorirum (32)

Teacher Nina Boulus-Rødje (ninabr@ruc.dk)

Niels Eiler Hagerup Helweg (eiler@ruc.dk)

User Experience - Hand-in (DIGIT)

time 24-11-2023 10:00 til

24-11-2023 10:00

forberedelsesnorm ikke valgt

forberedelsesnorm D-VIP ikke valgt

User Experience - Oral examination (DIGIT)

time 04-01-2024 08:15 til

05-01-2024 18:00

forberedelsesnorm ikke valgt forberedelsesnorm D-VIP ikke valgt

User Experience - Reexam hand-in (DIGIT)

time 12-02-2024 10:00 til

12-02-2024 10:00

forberedelsesnorm ikke valgt forberedelsesnorm D-VIP ikke valgt

User Experience - Oral reexamination (DIGIT)

time 19-02-2024 08:15 til

19-02-2024 18:00

forberedelsesnorm ikke valgt forberedelsesnorm D-VIP ikke valgt